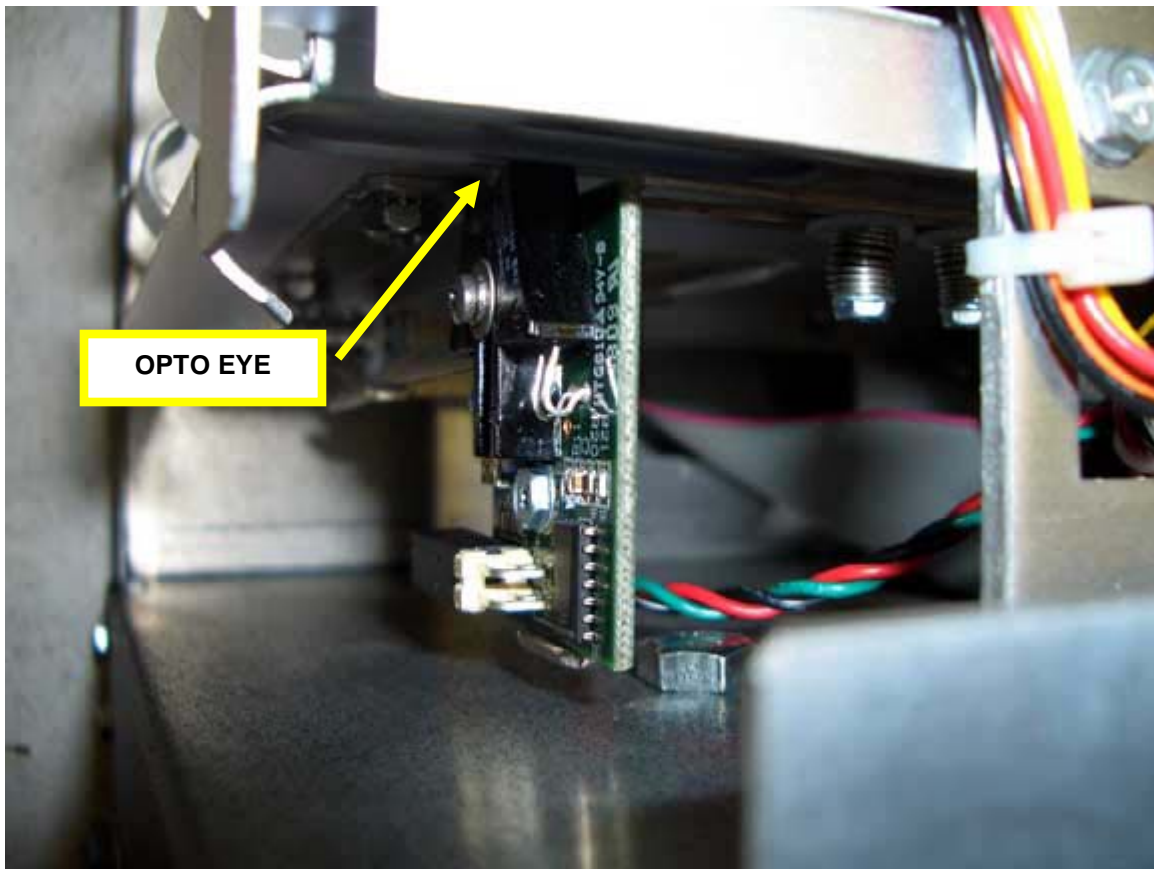


OPTICAL DEVICES CLEANING PROCEDURE



There is one opto devices mounted on a silver aluminum bracket beneath the paper guide. The opto controls ticket cut/tear position. Over a period of time there may be an accumulation of ticket dust on the opto eyes themselves. This paper dust could cause erratic operation of the printer.

In most cases cleaning off the opto eyes will resolve the above problem. Please follow the steps below:

1. Turn off the printer.
2. Using inert dusting gas or equivalent blow air over the opto eyes (see above diagram).
3. The printer is ready to be turn on and resume normal operations.

If further assistance is needed then go to the link below and fill out our online support form.
www.bocasystems.com/onlinesupportform.html